GoToWebinar
How to Join a Webinar

You have lots of options when it comes to joining webinars! You can use the desktop app on your Windows or Mac Computer, use a Chrome browser to join online, or even join on the go using your iOS, Android or Windows Phone device.

Note: Are you an attendee just trying to prepare for your first webinar ahead of time? Make an Attendee System Check!

Join from the Join URL (a)

Once you register for a session, the Confirmation email will include a unique link. This is the Join URL; you can open it in any web browser to automatically join the session!

The Join URL is marked as **(a)** below. See Compare Join Methods to learn more about which of the 3 available join methods you will use.

Join from the Session ID (b)

If you don't have the Join URL or are having trouble being automatically launched into session, you can join by manually entering the Session ID. This will also be included in the session invitation (shown as **(b)** above).

- **If you are on a computer,** open a web browser (Chrome preferred) and go to www.gotomeeting.com/webinar/join-webinar and enter the Meeting ID.
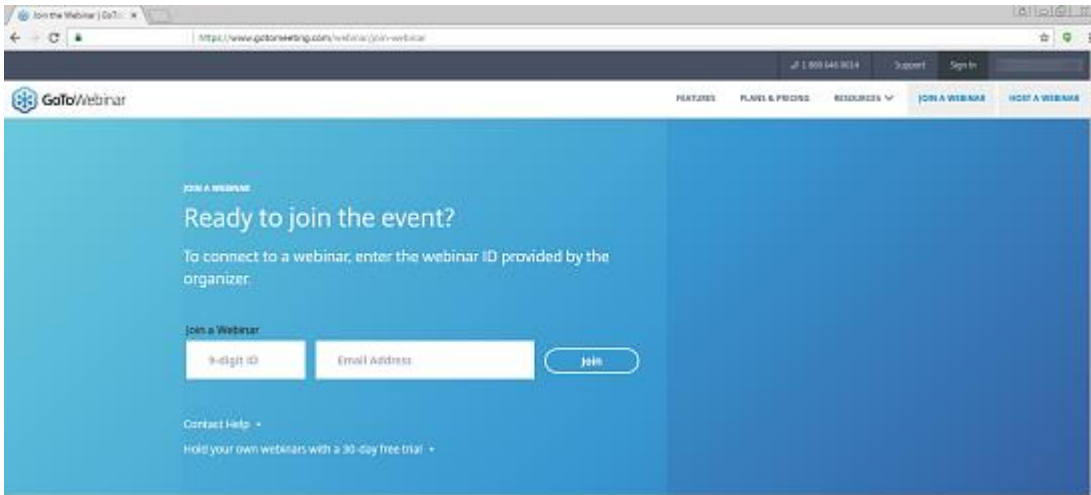
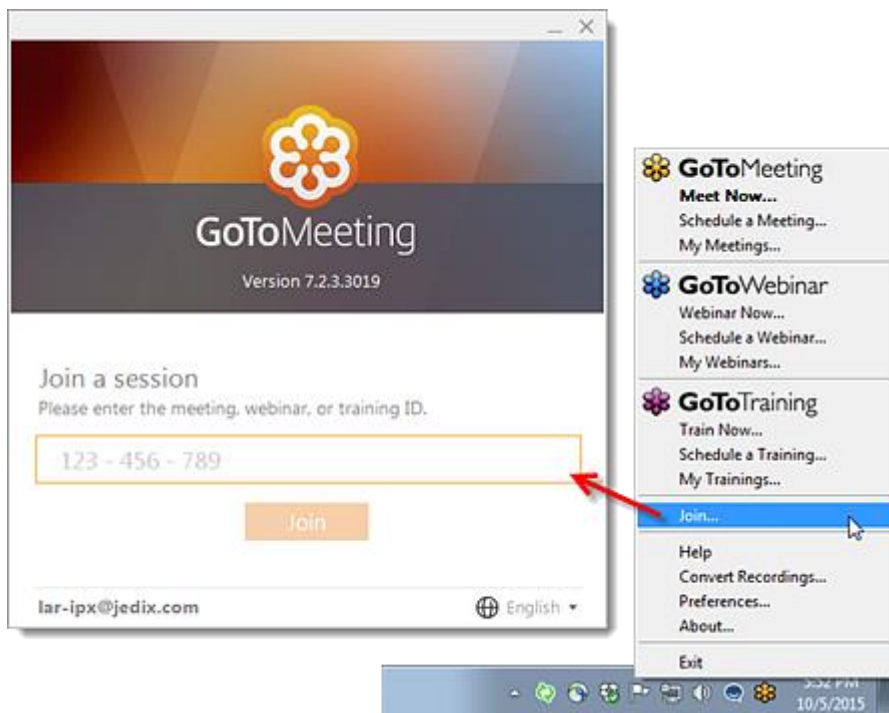- **If you are on a mobile device,** first download the iOS, Android or Windows Phone app. Then open the app and enter the Meeting ID.

- **If you are on a computer and have the desktop app installed,** you can also join directly by right-clicking the daisy icon in the system tray (Windows) or toolbar (Mac), selecting **Join** and entering the Meeting ID.

Compare join methods

When you join a webinar, there are 3 unique methods with which you can be launched into session. They will vary depending on things like operating system and browser type.

Instant Join app	Desktop app	Mobile apps
No download required – Join online from a web browser on your Windows, Mac, Linux or Google Chrome OS computer	*Desktop app required – Join from software downloaded onto your Windows or Mac computer*	*Mobile app required – Join on the go from your mobile phone or tablet*
Benefits: • Get into session quickly and easily • Join from almost any computer, even if not compatible with the desktop app	**Benefits:** • Access the full suite of features and tools • Use the full Control Panel to facilitate meetings	**Benefits:** • Join sessions on the go with one click • Present content using a virtual whiteboard (iPad only)
Resources: • About the Web App • Web App Feature Comparison	**Resources:** • Download Now • Using the Control Panel (Windows and Mac)	**Resources:** • Join Meetings via iOS • Join Meetings via Android • Mobile Feature Comparison